**VIRTUAL PATIENT PARTICIPATION GROUP**

Stockwell Group Practice operates a virtual Patient Participation Group (vPPG) and we would like more patients to be involved.

**HOW DOES IT WORK?**

We will periodically send the virtual Patient Participation Group emails asking for their opinion on a range of topics. You decide how often and when you would like to answer.  By doing this you will help the practice to provide an accessible and responsive service and you will be amongst the first to hear about news and updates. No patient specific or confidential emails will be sent via the vPPG and your email address will be protected from other vPPG members.

**WHAT IS THE ROLE OF THE PATIENT PARTICIPATION GROUP?**

Via the vPPG, registered patients of Stockwell Group Practice will have the opportunity to work together with the practice to share ideas on helping patients to take more responsibility for their own health and to help improve the services offered at the Practice.  It aims to give patients a say in how services are planned, developed and evaluated, by developing a good working relationship with the practice staff and GPs.

The vPPG will seek to improve communications and patient information through the practice website along with the use of notice boards within the Practice.

**MORE ABOUT WHAT A PPG CAN TRY TO DO**

* Assist in communicating to patients how recent changes in the NHS might affect the services we provide
* Feedback to us more about the level and standard of service we provide from a patient perspective
* Help the practice decide on overall service priorities
* Help patients understand more about their medical condition/problems including Diabetes and Heart Disease
* Help provide information on help available and support groups and networks
* Help improve the experience of attending the Surgery

**WHAT THE PPG IS NOT ABOUT**

We will not deal with personal medical issues or individual patient complaints as there is already an established procedure to deal with these.

**WHAT DO I NEED TO DO?**

If you are happy to receive these periodic emails from us then please complete the online form.

If you do not have an email address then please let us know the best way to contact you with our PPG updates.

Thank you for your time

Stockwell Group Practice